

## Serving Highlands County Residents:

**The Salvation Army** - assistance w/food, utility bills (electric, water, propane or natural gas) and a partial months' rent. 863-385-7548, 3135 Kenilworth Blvd, Sebring, We CAN NOT help with deposits, transfer fee's, reconnection fees, late fees or past due amounts- We are only allowed to assist with a current month due and the bill must be in your name! Rental assistance requires a copy of the lease AND the property must be owned by a Corporation, Partnership or LLC. Leases must be for a minimum of 1 year and must be up to date. Requests for financial assistance must be phoned in on MONDAY Mornings ONLY starting at 8:30am-No Walk- Ins Accepted.

**A.L.P.I** - 1306 S. Tulane Ave., Avon Park 863-452-1086 Help w/rent-must have Eviction Notice  
**Alpha & Omega**- 234 E. Interlake Blvd., Lake Placid 863-699-1685 (Assistance with Shelter, Food & Counseling)  
**Advocacy for Disabled Persons** - 1-800-342-0823  
**Avon Park Housing Authority** - 21 Tulane Drive, Avon Park, FL 863-452-4432 - Low Income Housing & the New Beginnings program (Emergency/Transitional Housing for the Homeless)  
**Central Florida Health Care: Medical Care** - 863-452-3000 950 CR 17A West, Avon Park

**Dept. of Children & Families:** 1-866-762-2237 or 863-382-2141 Fax #: 1-866-296-9964  
 or apply on-line at: [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida) (Financial assistance & Food Stamps/SNAP)  
**Dept. of Elder Affairs-Elder Helpline:** 1-800-963-5337 - Information and referral service for: in-home services, meal programs, housing, health care, Medicare, transportation, etc.

**Federal Mortgage Assistance Program** - 1-888-995-4673 US Government Information & Referral Program for home owners who are behind in their mortgage payments  
**Florida's Hardest Hit Fund** - 1-877-863-5244 - Mortgage Payment Assistance  
**Florida Kinship Center** - 1-800-640-6444 Help for grandparents and/or other relatives raising children related to them - assistance getting Medicaid & other benefits, plus clothing, shoes, etc.

**Highlands County Health Dept.** - Health Care- Sebring 863-382-7272 Avon Park- 863-382-7263  
 Lake Placid 863-387-7302

**Highlands County Housing**-863-402-6648 Low Income Housing info and SHIP Funds for Home Repairs  
**Highlands County Human Services**- 863-402-6626 Office located at: 7205 S. George Blvd., Sebring  
 (Medical assistance, indigent burial assistance, emergency mortgage payment assistance)

**LI-HEAP**- Assistance w/electric bills -1013 S. Delaney Ave., Suite 2, Avon Park- 1-800-330-3491 or 863-657-2076 (must meet low income guidelines)

**New Testament Mission- Homeless Shelter** - 604 Lemon St., Sebring 863-385-0035

**Nu-Hope Elder Services**- (for ages 60 & over only) 6414 US 27 S., Sebring 863-382-2134-Meals on Wheels, Transportation, Noon Meals at 3 locations (Mon. thru Fri.), Thrift Store, assistance w/electric bills

**Duke Energy** - 1-800-700-8744 call to request an extension on your electric bill or set up a budget bill plan

**Samaritan's Touch** - 863-471-1870 3015 Herring Ave., Sebring- for uninsured residents only- Must meet low income guidelines- provides medical care, prescriptions, lab work, etc.

**St. Vincent de Paul**- 863-402-9018 - answering service - leave a message

**United Way** -Information & referral service ONLY - call 211 or 1-800-881-8929, 1-863-648-1515 or the Crisis Hotline at: 863-519-3744

**Veteran's Administration Office, Sebring:** 863-471-6227 or 1-800-827-1000

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## Serving Avon Park Area Residents Only:

**Church Services** - 863-452-6464 - 198 Rowe St, Avon Park - call for information on the assistance they offer

**Adventist Community Services**- 863-453-0177 - 1410 West Avon Blvd, Avon Park (Food & Clothing Only)

## Serving Lake Placid Area Residents Only:

**Manna Ministries**- 416 Kent Ave, Lake Placid 863-699-0093 (LI-HEAP for Lake Placid residents & food pantry)

**Samaritan's Touch** - 300 W. Interlake Blvd., Lake Placid - 863-659-113 (serving uninsured resident only- medical care, lab work, prescriptions, etc. Must meet low income guidelines)

**St. James Catholic Church** - 863-465-3215-3380 Placid View Dr, Lake Placid - call for information on what they offer

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**\*\* FUNDS ARE LIMITED AT ALL AGENCIES - Agencies on this list may or may not have funds at your time of need\*\***

**THE SALVATION ARMY**  
**SOCIAL SERVICE DEPARTMENT**

3135 Kenilworth Blvd., P.O. Box 1843, Sebring, FL 33871  
Phone 863-385-7548, Fax 863-382-1443

Hours: Monday – Thursday 8:30 – 12:00 noon  
Financial Assistance – By Appointment Only!  
We Are Not Open on Fridays!

**For Financial Assistance: “The Bill Must be in Your Name”!**  
**and You must provide the following documentation:**

1. Valid Photo Identification
2. Verification of Residency in Highlands County
3. Social Security Cards for all Members of the Household & Birth Certificates for all Children
4. Verification of income for the last 12 weeks for ALL MEMBERS OF THE HOUSEHOLD – Pay stubs, child support, DCF, TANF, TCA, Unemployment Benefits and/or Social Security paperwork indicating payments
5. Copies of ALL MONTHLY BILLS – THE BILLS MUST BE IN YOUR NAME!!!!
6. Last 2 Months Bank Statements
7. TAX RETURNS/W-2's are required for all Financial Assistance Requests made between:  
January 1<sup>st</sup> and May 31<sup>st</sup>!
8. Proof of Emergency (proof of why you cannot pay your bill)
9. All Original Bills for household that you pay each month

**FOR MORTGAGE/RENT ASSISTANCE:**

10. Copy of Lease &/or Rental Payment receipts; if no Lease at least 3 Months of Rent Receipts
11. Mortgage Information: \_\_\_\_\_

The above documents are REQUIRED for financial assistance and there may be additional documents requested!  
You MUST BE ABLE TO PROVE this assistance will bring your account “CURRENT”, and that you WILL BE ABLE to pay the bill when it comes due again!

You are responsible for providing all documents the day of your appointment!  
Assistance is ONLY given in EMERGENCY SITUATIONS, and is NOT a means to supplement your income!

**WE DO CONTACT THE UNITED WAY CLEARING HOUSE, TO VERIFY WHETHER**  
**OR NOT YOU HAVE RECEIVED FINANCIAL SERVICES THIS YEAR,**  
**FROM OTHER SOCIAL SERVICE AGENCIES!**